



UK Tobacco Track and Trace System

Webinar for Retailers

8 June 2022

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Introduction

- Since May 2019, all economic operators involved in the trade of cigarettes & roll-your-own tobacco, including distributors/wholesalers and retailers, are subject to the UK track & trace system.
- For that purpose:
 - all economic operators must register themselves in the UK system by requesting a so-called **Economic Operator ID**
 - all economic operators must register their facilities (e.g., retail shop) in the UK system by requesting a so-called **Facility ID**
- Economic Operators must also report on all movements and transactional data linked to cigarettes / RYO in the UK supply chain. The last reporting activity is the dispatch to the retail outlet.
- Therefore, **Operators of Retail Outlets** do not have any reporting obligations.

New UK Track&Trace Provider

- In November 2021, HM Revenue Services (HMRC) contracted Dentsu Tracking to establish a new UK Track & Trace system, replacing the current provider De La Rue. The new UK system will become operational on 1 July 2022.
- Ensure minimal impact on stakeholders:
 - Dentsu develops their system with a view to cause as little technical changes as possible.
 - The legal requirements for the UK T&T regime also remain the same.
- HMRC has requested Dentsu to transfer from De La Rue the registration data of all businesses registered in the current UK system operated by De La Rue.
- Dentsu automatically registers all those businesses in the new UK system. This ensures that businesses do not have to re-register once the new UK system becomes operational on 1 July this year.

Registration in the new UK system

- The automatic registration of businesses in the new UK system takes place in two steps:
 - Step 1: Registration of businesses in the test environment of the new UK system (during the month of May)
 - Step 2: Registration of businesses in the live environment of the new UK system (20 June – 1 July)
- For each step, retailers receive from Dentsu an information e-mail that confirms their registration in the test and live system environment.
- The second e-mail (to be sent 20 June – 1 July) contains the login data (username and password) for the new account in the Dentsu live system. This is therefore the most important e-mail and should not be deleted.

Registration in the new UK system

What do I have to do?

- When retailers log in to their account in the new UK system for the first time, they are asked to change their password. This is for security reasons.
- No further action is required from retailers unless they wish to update their existing data.
- We encourage all Economic Operators to review their Economic Operator ID and Facility ID registry data to ensure the completeness and correctness.

Updating the registration data

- Dentsu is not responsible for the content of your registration, and by law we are not allowed to deregister your business in the system nor to make any other changes.
- If your business no longer exists, or any information (e.g., address) have changed, you are required to make the relevant update or deregistration in the UK system.
- You can change the details of your Economic Operator ID and/or Facility ID as follows:
 - until 27 June, in the [De La Rue system](#);
 - as of 1 July, in the [Dentsu system](#) (soon to be online).
- **Note:** there is a short '**72h standstill**' period during which you cannot make any changes or new registrations in either of the UK T&T systems. **But, system reporting remains possible!**

More information

For more information, please visit:

- the [UK project website](#)
- the [Q&A section \(regularly updated\)](#)
- the [Document Center](#)
- the [official HMRC website](#)

In case of technical questions, access issues or general guidance, please contact Dentsu at uktntsupport@dentsu.com

In case of policy questions, please contact HMRC at tobaccotracktraceteam@hmrc.gov.uk.

DEMO OF NEW UK SYSTEM